

AI Core

We integrate Jatana with 3rd party systems



Preparation: During this phase we will discuss the cases to automate and collaborate with your team as they perform the tasks required to successfully configure Jatana.

(2 weeks)



Implementation: During this phase we will setup, configure and test Jatana by using the content and knowledge provided by your team during the preparation phase.

We will also integrate Jatana with 3rd party systems.

(up to 6 weeks)



Launch: Implementation will conclude and the solution launched. Our team will provide post go-live support as your team manages Jatana.



Evaluation: We'll evaluate the business case and performance with your team. We'll end with a discussion on next steps and how to further enhance Jatana.

What you get from AI Core

Within a 2-3 weeks period, you will have your first AI engine ready & deployed.

Within 8 weeks, you will have Jatana+Zendesk connected to 3rd party systems to automate end-to-end processes and within 12 weeks you will be able to assess the performance of your new AI-driven operations.

Complete setup

We will make sure that the solution is perfectly in line with your expectation, leading the project and doing the heavy lifting. You will reduce the implementation time and deploy with confidence.

Build a solid roadmap

As we have been working with Artificial Intelligence for more than 6 years, we know what the technology can do for you. We will put all our learnings at your disposal to build a solid AI implementation over time.

We'll train your team

We will train your employees so that they can keep building on what we have built for you. We empower your team in deploying Artificial Intelligence solutions at scale.

Post-launch subscriptions

The subscriptions are based on the amount of Actions* performed

AI Core

- Designated Project Manager
- On-site kickoff Workshop**
- Support and best practices
- Setup, configuration and testing
- Custom 3rd party integrations
- Custom ticket journeys
- Go-live readiness preparation
- 3-month Unlimited Actions included
- Post go-live support

Starting at \$ 9,999

Ongoing Subscription

| Actions | Monthly | Yearly (-20%) |
|------------------|----------|---------------|
| 0 to 3,000 | \$ 299 | \$ 3,588 |
| 3,000 to 10,000 | \$ 899 | \$ 8,630 |
| 10,000 to 20,000 | \$ 1,599 | \$ 15,350 |
| 20,000 to 30,000 | \$ 2,099 | \$ 20,150 |
| 30,000+ | Custom | |

*Actions = whenever we suggest and/or automate a macro

**Travel and Expenses not included